

## **PMD Alliance statement about Zoom privacy and security**

For close to five years, PMD Alliance has used the Zoom platform exclusively for our live-stream educational, social and support services, as well as all internal organizational meetings. Over those years we have developed a deep knowledge base and appreciation for practices that keep meetings and workshops safe online. Our knowledge of technical management of meetings means we respond quickly to any potential threats or disruptors.

To keep our livestream space clean, safe, and accessible, we:

- Pay a monthly fee to use Zoom Pro, which offers advanced administrative and meeting controls
- Never post Zoom meeting links in public spaces
- Require registration for all our online events, including support groups and other entities using our Zoom account for their meetings
- Train our staff members in use of the management safety features, many of which have always been included with Zoom but until now, not widely accessed by the general public. These features include screen sharing management, muting, blocking, and removing people
- Deploy multiple staff members to various roles during every meeting to ensure a smooth and secure process
- Use Zoom subscription add-ons as appropriate, including HIPAA-compliant encrypting

Although we can never fully ensure that every PMD Alliance Zoom meeting will be free of the occasional glitch, unstable connection or participant disagreement, we remain confident in Zoom and its efforts to keep its services secure.